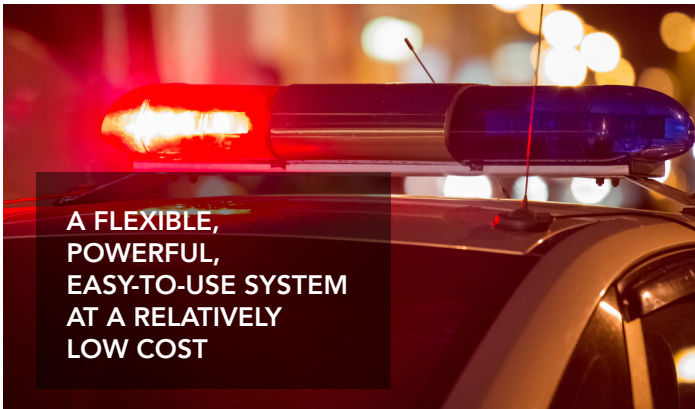


CASE STUDY

NORTHAMPTONSHIRE POLICE

NORTHAMPTONSHIRE POLICE PROGRESS E-POLICING STRATEGY WITH TOPLEVEL OFFICEFORMS



Since deciding to use Toplevel OfficeForms in August 2004 as part of their e-Policing strategy, Northamptonshire Police has developed a suite of electronic forms. Existing forms have been converted and new forms created, where appropriate.

REDUCING BUREAUCRACY

"Toplevel OfficeForms provide a flexible, powerful, easy-to-use system at a relatively low cost," says E-Services officer, Stuart Farry.

"The forms have been configured so that information, such as officer details and crime numbers, are entered automatically, making them quick to fill in. Officers can enter information using mobile data terminals which means they do not have to return to the station to complete the paperwork and, consequently, can spend more time on the beat."

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STUART FARRY, E-SERVICES OFFICER




VETTING


The new forms have been particularly useful for vetting staff job applications, which have to be checked by a number of departments. The electronic forms are automatically sent from department to department generating a significant reduction in the time taken to check applications, compared with the old paper-based system.

Jane Roberts, sales director of Toplevel, said: "Northamptonshire Police have taken the flexibility of Toplevel OfficeForms and used it to process information in a faster, more accurate, more integrated way. By cutting the time spent on form filling, they have increased the time officers can spend on the beat. We look forward to working with them, and other forward-thinking police forces, to develop their e-Policing strategies still further."

TOPLEVEL – Secure online case management

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